

Phoenix Allies for Community Health (PACH): <https://azpach.org/>

Veterans Who May Have COVID-19

Before visiting local VA medical facilities, community providers, urgent care centers, or emergency departments in their communities, veterans experiencing COVID-19 symptoms — such as fever, cough, and shortness of breath — are encouraged to call their VA medical facility or call MyVA311 (844) 698-2311 and press #3 to be connected.

U.S. Department of Veterans Affairs Phoenix VA Regional Office

The Phoenix VA Regional Office is closed to the public starting March 19, 2020.

The Veterans Benefits Administration (VBA) is continuously monitoring developments regarding the spread and impact of COVID-19. To safeguard Veterans and employees, Phoenix VA Regional Office is temporarily closing our offices to the public, starting March 19, 2020.

VBA will continue to process claims but will not accept in-person visits for claims assistance, vocational rehabilitation counseling, or other services, except through telephone or, for vocational rehabilitation, VA Video Connect.

VA's official information bulletins, including regional office (RO) operations, are posted at www.va.gov.

You may contact us via the Inquiry Routing & Information System (IRIS) at <https://iris.custhelp.va.gov/> or by telephone at (800) 827-1000. You also may follow the VA on Facebook (@VeteransBenefits) and Twitter (@VAVetBenefits).

Vocational Rehabilitation participants may contact their counselor via their direct-line telephone number for other options.

Updates are available here: <https://www.publichealth.va.gov/n-coronavirus/index.asp>

U.S. Department of Veterans Affairs Phoenix VA Healthcare System (PVAHCS)

PVAHCS will screen everyone entering the hospital or any of our clinics. PVAHCS is not authorizing visitors to our inpatient Veterans and anyone in our facilities under 15 years old.

PVAHCS Appointments

All elective and non-urgent appointments, procedures and groups are being converted to virtual or telephone appointments or being rescheduled for a later time in order to implement social distancing and protect you against COVID-19. If you have a question about an upcoming appointment, please utilize MyHealtheVet to send a message to your provider. If you don't have the ability to message through MyHealtheVet, you can call to leave a message at (602) 222-6550.

If you have an urgent clinical need, PVAHCS is still providing care through emergency services.