



**Arizona Department
of Veterans' Services**

ARIZONA VETERANS' BENEFITS GUIDE



For Arizona Veterans and those who care for them.

Table of Contents

Content	Page Number
Agency Overview	3
A Message from Director Wanda Wright	4
Assistance with Applying for Benefits	5
Arizona State Veteran Homes	6
Arizona Veterans' Memorial Cemeteries	8
Financial Assistance	10
Housing Assistance	11
Education Services	12
VA Health Care Resources	15
Employment Services	17
Other ADVS Benefits	21
Other State Benefits	24
Addendum I. VA Health Care Facilities	25
Addendum II. Vet Centers	27
Addendum III. County Assessors	28
Addendum IV. Arizona Occupational Licensing Boards	29

Agency Overview

The Arizona Department of Veterans' Services (ADVS) is a state agency that serves and provides advocacy to service members, Veterans and their families.

Our Mission: To be the catalyst in response to the evolving needs of Arizona's Veterans, service members and their families.

Our Vision: Arizona Veterans, service members and their families will have no barriers to the benefits and services they have earned.

Veterans make up 10.8% of our population, ranking Arizona among the top 15 states with the highest concentration of Veterans. We have approximately 20,000 active duty service members, five military installations and approximately 16,000 National Guard and Reserve members.

Our agency is made up of multiple divisions, including the Arizona State Veteran Homes, and the Veterans Services, Public and Intergovernmental Affairs and Administration Divisions.

We provide direct services to Veterans, including helping Veterans connect with their state and federal benefits, operating three State Veterans' Memorial Cemeteries located in Sierra Vista, Camp Navajo and Marana, as well as managing skilled-nursing facilities serving the short and long-term care needs of residents.

A Message from ADVS Director Wanda Wright

Dear Arizona Veterans,

As a third generation Veteran, I have been a proud supporter of America's Veterans throughout my entire life and know the importance of ensuring that you receive the benefits that you have earned through your service to our great nation.

The Arizona Department of Veterans' Services (ADVS) is committed to honoring the nearly 500,000 Veterans that call Arizona home by assisting you with navigating the maze of state and federal Veteran benefits and being your advocates, ensuring you receive every benefit that you're qualified for.



Your honorable service in the U.S. Armed Forces entitles you to a number of benefits from the U.S. Department of Veterans Affairs (VA) and the State of Arizona. This booklet highlights some of the most commonly used benefits in the Grand Canyon State.

If you need assistance with accessing your benefits or have any questions, comments or concerns regarding your entitlements, you can reach us by calling **602-255-3373** or visiting our website at www.azdvs.gov.

On behalf of all those who call Arizona home, thank you for your service.

Sincerely,
Col. Wanda A. Wright
Director
Arizona Department of Veterans' Services

Assistance with Applying for Benefits

Veteran Benefit Counselors

Statutory Citation: A.R.S. §41-603(B)(1-2)

ADVS provides Veteran Benefit Counselors to assist with applying for state and federal benefits for Veterans and their families.

VBCs assist claimants by:

- Educating them on eligibility requirements for benefits
- Processing VA compensation and pension applications
- Appealing VA decisions
- Representing claimants at VA hearings
- Filing for survivor's benefits
- Referring claimants to other agencies for potential benefits
- Requesting military service records and certifying DD-214s (discharge paperwork)
- Discussing State Veteran Benefits

All VBC staff are working remotely and are assisting Veterans and families through virtual appointments, emails, and telephone calls. To schedule an appointment call **602-535-1215**. For more information visit <http://bit.ly/ADVSBenefits>.

Did you know? VBCs are accredited by the Department of Veterans Affairs to assist Veterans, service members and their families with gaining access to benefits to which they are entitled. As a Veteran of the U.S. military you should never have to pay to gain access to benefits and services you have earned.

VA Regional Office

The VA's Phoenix Regional Office (VARO) administers a variety of services including compensation, education, insurance, pension, and Veteran readiness and employment for Veterans, service members, and their families in Arizona. To schedule an appointment visit <https://www.benefits.va.gov/phoenix/> or call **800-827-1000**.

Arizona State Veteran Homes

Arizona State Veteran Homes allow residents to enjoy an independent lifestyle with services customized to fit their needs, which include long-term care and rehabilitative needs, with energetic and caring staff who provide:

- Nursing
- Therapeutic Recreation
- Social Services
- Rehabilitative
- Physical, Occupational, and Speech Therapy

The homes offer services and amenities like housekeeping, laundry services, a meditation room, gift shop, beauty/barbershop and more.

Locations:

- ***Arizona State Veteran Home - Phoenix*** (200 Bed Facility)
4141 N. S. Herrera Way, Phoenix, AZ 85012



- ***Arizona State Veteran Home - Tucson*** (120 Bed Facility)
555 E. Ajo Way, Tucson, AZ 85713



- **Arizona State Veteran Home - Yuma** (80 Bed Facility)
6051 E. 34th Street, Yuma, AZ 85365



- **Arizona State Veteran Home - Flagstaff** (80 Bed Facility)
2100 N. Gemini Dr., Flagstaff, AZ 86004



To learn more about the Arizona State Veteran Homes, call **602-255-3373**.

Did you know? The VA will pay for an eligible Veteran's stay at an Arizona State Veteran Home if they have a 70% service-connected disability rating or higher. An ADVS Veteran Benefits Counselor (VBC) can assist with filing a VA service-connected disability compensation claim, please call **602-535-1215** to speak with a VBC!

Arizona Veterans' Memorial Cemeteries

Our Arizona Veterans' Memorial Cemeteries provide a lasting benefit in honor of Veterans and their families with a final resting place in appreciation and gratitude for their service and sacrifice to our nation. Our cemeteries are located in Sierra Vista, Marana, and Bellemont. To learn more about eligibility and services at Arizona Veterans' Memorial Cemeteries visit <https://bit.ly/AZVMC>.

Locations:

- ***Southern Arizona Veterans' Memorial Cemetery***

1300 S Buffalo Soldier Trail, Sierra Vista, AZ 85635

Email: savmc@azdvs.gov

Phone: **520-458-7144**



- ***Arizona Veterans' Memorial Cemetery at Marana***

15950 N Lockett Rd, Marana, AZ 85653

Email: avmc-m@azdvs.gov

Phone: **520-638-4869**



- **Arizona Veterans' Memorial Cemetery at Camp Navajo**

14317 Veterans Dr., Bellemont, AZ 86015

Email: avmc-cn@azdvs.gov

Phone: **928-214-3473**



Did you know? The U.S. Department of Veterans Affairs operates 148 national cemeteries and provides funding for 117 Veterans' cemeteries in 48 states. State cemeteries are run solely by the states but follow all the guidelines of the national cemeteries, same goals and standards.

Burial benefits that are available to eligible Veterans include a gravesite in national or state cemeteries with available space, opening and closing of the grave, perpetual care, a government headstone or marker, a burial flag, and a presidential memorial certificate, all at no-cost to the family. Some Veterans may also be eligible for burial allowances.

You can pre-register for burial services at no-cost and it does not obligate you to be interred at the cemetery. This information will be kept on file until the time of need. To view the pre-registration application visit <http://bit.ly/AVMCPreRegistration>. Contact the AVMC nearest you to learn more about what you may be eligible for.

Financial Assistance



Arizona Department of Veterans' Services

MILITARY FAMILY RELIEF FUND



The Military Family Relief Fund (MFRF) was established by the Arizona Legislature to provide financial assistance to families of currently deployed service members, as well as military and Veteran families that have experienced hardship caused by a deployment.

Eligibility Requirements

Service members or veterans who discharged under honorable conditions and meet all of the following criteria may be eligible for financial assistance:

- **Deployment by the service member or Veteran:** Deployment includes any movement from a military service member's home station to somewhere outside the continental U.S. and its territories.
- **Arizona Residency (one of the following must apply to the service member or Veteran):** Claimed Arizona as home of record **OR** Member of Arizona National Guard at time of deployment **OR** Deployed from an Arizona military installation **OR** has established residency Arizona and is able to provide proof of continuous physical presence in Arizona for at least twelve months before submitting an application.
- **Financial Hardship (one of the following must apply):**
For Veterans, service members, and family members: must demonstrate that military service caused their current financial hardship
For surviving families: service member or Veteran died or was wounded in the line of duty and family members need financial assistance with travel and living expenses (If a widow, widower or dependent child of a deceased service member is applying for financial assistance, the service member must have died in the line of duty in a combat zone or a zone where the person was receiving hazardous duty pay)

For more information please visit our website at <https://bit.ly/AZMFRF>

email us at mfrf@azdvs.gov; or call us at (602)255-3373

Housing Assistance

Community Resource and Referral Center

For housing assistance, the Community Resource and Referral Center (CRRC) provides Veterans who are homeless and at risk of homelessness with one-stop access to community-based, multi-agency services to promote permanent housing, health, and mental health care, career development, and access to VA and non-VA benefits. The CRRC is located at **1500 East Thomas Rd., Suite 106, Phoenix, AZ 85014**. The phone number is **602-248-6040**.

VA Home Loan Guarantee and Adaptive Housing Grants

The VA may guarantee part of your loan for the purchase of home, manufactured home, or condominium. In addition, Veterans with conventional home loans have options for refinancing to a VA guaranteed home loan as a result of the Veterans' Benefit Improvement Act of 2008. The VA also provides grants to Veterans with certain permanent and total service-connected disabilities to help purchase or construct an adapted home, or modify an existing home to accommodate a disability. For information, call **877-827-3702** or visit www.benefits.va.gov/homeloans.

Basic Property Tax Exemptions

Statutory Citation: A.R.S. §42-11111

Property tax exemptions for Veterans vary depending on the county you live in. In order to find out if your county has property tax exemptions for Veterans, visit your county assessor's website or give them a call. For a full list of county assessors see addendum on page 28.

Native American Direct Loan

If you're a Veteran, and either you or your spouse is Native American, the VA's Native American Direct Loan (NADL) program may help you get a loan to buy, build, or improve a home on federal trust land. You may also get a loan to refinance an existing NADL and reduce your interest rate. To find out if you qualify for the NADL and how to apply, call **877-827-3702** or visit <https://bit.ly/NativeAmericanDirectLoan>.

Education Services

Arizona Veteran Supportive Campuses (VSCs)

Statutory Citation: A.R.S. §41-609

ADVS provides VSC certification to post-secondary institutions who meet specific requirements in the State of Arizona. Certified VSCs better understand the needs of military and Veteran students and are continually responsive to those needs. For more information on VSCs including a list of certified schools, please visit <http://bit.ly/ArizonaVSC> or call 602-255-3373.

In-State Tuition

Statutory Citation: A.R.S. §15-1802

On April 6, 2015, the Governor of Arizona signed House Bill 2091, amending A.R.S. §15-1802 to comply with the “Choice Act” Section 702. Eligible Veterans and dependents can be granted immediate residency, thereby receiving in-state tuition rates. To learn more visit <https://bit.ly/TuitionBenefit>.

Deferment of Tuition Payment

Statutory Citation: A.R.S. §41-611

Upon registration at a state supported community college, college or university, any person who is eligible for and has applied for benefits for education available to Veterans of the United States armed forces under federal law may apply for a deferment of payment of tuition, fees and required books and materials for a period not to exceed one hundred twenty days. The community college, college or university must defer payment for that period on receipt of a signed and acknowledged promissory note for the amount of the tuition, fees and required books and materials, with no interest charge, that is due and payable at the end of the deferral period. To learn more visit <https://www.azleg.gov/ars/41/00611.htm>.

GI Bill

For VA education benefits, including your GI Bill, please contact the Education and Training line at 888-442-4551. Their hours of operation are from 7 a.m. - 6 p.m. Central Time, Monday through Friday. To learn more about education benefits or ask a question online, visit the VA Education website at <https://www.va.gov/education/>.



Arizona Department of Veterans' Services

Tuition Waiver

The Tuition Waiver program provides eligible Veterans or surviving dependents with a tuition-free education (up to a Bachelor's degree) at any Arizona public state university or community college.

Eligibility

The four eligibility requirements of the Tuition Waiver, as outlined in A.R.S. §15-1808, include:

1. Unremarried spouse and/or dependent child (up to age 30) of an Arizona National Guard member **OR** member of the United States Armed Forces who was a resident of the state of Arizona or stationed in Arizona **AND** who was killed in the line of duty.
2. A current member of the Arizona National Guard who received a Purple Heart Citation after 09/11/01.
3. A Veteran of the Arizona National Guard who was medically discharged due to an injury or disability suffered on duty.
4. A person who is a former member of the United States Armed Forces who received a Purple Heart **AND** was an Arizona resident or stationed in Arizona at the time of the injury that resulted in the Purple Heart **AND** has a VA disability rating of 50% or more.

For more information and to apply, contact the Arizona Department of Veterans' Services at: 602-255-3373 or benefits@azdvs.gov
www.azdvs.gov





Arizona Department of Veterans' Services Honorary Diploma Program

Arizona's Honorary Diploma program recognizes the life experiences and contributions of honorably discharged Veterans who were unable to complete their high school education because of service in the armed forces during World War II, the Korean War and the Vietnam War.

To obtain an honorary diploma, a Veteran may submit a request to ADVS to receive a diploma from the Arizona high school of their choosing. Additionally, guidelines allow for a surviving spouse or other immediate family member of a deceased Veteran to request the diploma. In order to qualify for the program, the veteran submitting must meet the following criteria:

- Currently reside in the state
- Honorably discharged
- Provide documented evidence to the Arizona Department of Veterans' Services showing that the person enlisted in the armed forces of the United States and served in World War II, the Korean War or the Vietnam War

For more information contact
Arizona Department of Veterans' Services
Phone: 602-255-3373
Website: www.azdvs.gov
Email: Benefits@azdvs.gov



VA Health Care Resources

VA Medical Care

To the extent resources and facilities are available, the VA provides hospital care covering the full range of medical services to Veterans. Eligible Veterans may receive medical treatment at any VA Medical Center or Clinic in Arizona. To find your closest VA hospital, medical center or clinic in Arizona call **877-222-8387** or see addendum on page 25.

Did you know? The VA operates the nation's largest healthcare system with more than 1,700 locations. Arizona is fortunate to have many VA healthcare facilities across the state.

To use the VA's health care system, a Veteran must have:

- Served in the active military **OR**
- Served in the National Guard or reserves and called up to federal service under Title 10 orders or those with line of duty disabilities
- **AND** was discharged under other than dishonorable conditions

To apply for VA healthcare call **877-222-8387** visit <https://bit.ly/VAHealthCareApply>.

Free Health Care for Recent Combat Vets

Combat Veterans who were discharged or released from active service on or after January 28, 2003, are eligible to enroll in the VA healthcare system for five years from the date of discharge or release. The enrollment period begins on the discharge or separation date of the service member from active duty service, or in the case of multiple call-ups, the most recent discharge date. Veterans, including activated Reservists and National Guard members, are eligible if they served on active duty in a theater of combat operations after Nov. 11, 1998, and have been discharged under other than dishonorable conditions. For more information visit <https://bit.ly/VAHealthCareEligibility> or call **877-222-8387**.

Agent Orange/Gulf War Illness

Veterans who were exposed to Agent Orange in Vietnam, or suffer illnesses and served in the Gulf War during military service may be eligible for a variety of VA benefits, including disability compensation for diseases/illnesses from these periods. Your dependents and survivors also may be eligible for benefits. For more information, call the Help Line at **1-800-749-8387** or send an e-mail to GW/AOHelpline@vba.va.gov.

One-time Dental Treatment

Following separation or retirement from service, Veterans have 180 days to receive one-time separation dental care from the VA, if the certificate of discharge does not certify that the Veteran was provided a complete dental examination and treatment prior to discharge. (38 CFR 17.161) VA Offers Dental Insurance Program VA partnered with Delta Dental and MetLife to allow eligible Veterans, plus family members receiving care under the Civilian Health and Medical Program (CHAMPVA), to purchase affordable dental insurance. There are no eligibility limitations based on a service-connected disability rating or enrollment priority assignment. For more information, visit Delta Dental at www.deltadentalvadip.org or MetLife at www.metlife.com/vadip.

VA Mission Act

The VA Mission Act of 2018 consolidates U.S. Department of Veterans Affairs community care programs, revises other VA health care programs and facilities provisions, and makes appropriations for Veterans care. The bill establishes the Veterans Community Care Program to furnish hospital care, medical services and extended care services through certain non-VA providers to Veterans who are enrolled in the VA health care system or otherwise entitled to VA care. The Mission Act builds off previous law, the Veterans Access, Choice and Accountability (Choice) Act, which Congress passed in 2014. For more information, visit <https://missionact.va.gov/>.

Vet Centers

Vet Centers are community-based counseling centers that provide services like professional readjustment counseling to eligible Veterans, active duty service members, including National Guard and Reserve components, and their families. Readjustment counseling is offered to make a successful transition from military to civilian life or after a traumatic event experienced in the military. Individual, group, marriage and family counseling is offered in addition to referral and connection to other VA or community benefits and services. To find a location near you and for more information visit <https://www.vetcenter.va.gov/>, call **877-927-8387** or see addendum on page 27.

Employment Services

The State of Arizona and partnering organizations are here for you during your search for employment. Please find links below for organizations that help Veterans find employment.

State of Arizona

<https://www.azstatejobs.gov>

ARIZONA @WORK

<https://arizonaatwork.com/>

Goodwill Career Services

<https://www.goodwillaz.org/employment-services/>

Be Connected

<https://connectveterans.org/careernav>

Civil Service Preference for Veterans

Statutory Citation: A.R.S. §38-492

A Veteran of the armed forces of the United States who is separated from the armed forces under honorable conditions following more than six months of active duty and who takes an examination for employment by this state or any political subdivision of this state under a merit system of employment as provided by A.R.S. §38-491, in the determination of the Veteran's final rating on the examination, shall be given a preference of five points over persons other than Veterans. The preference shall be added to the grade earned by the Veteran, but only if the Veteran earns a passing grade without preference. To learn more visit <https://www.azleg.gov/ars/38/00492.htm>.

Small Business Administration (SBA)

The SBA offers support for Veterans as they enter the world of business ownership. Look for funding programs, training, and federal contracting opportunities by visiting <https://bit.ly/SmallBusinessAdministration>.

Veteran Entrepreneur Portal

The VA's Veteran Entrepreneur Portal provides information on starting a business, access to financing, growing your business, working with federal agencies, franchising opportunities and more. To learn more visit

<https://www.va.gov/OSDBU/entrepreneur/> or call 866-584-2344.

The Arizona Department of Real Estate

The Arizona Department of Real Estate offers reduced licensing requirements for military spouses. Send military exemption requests to the Department's Online Message Center at <https://azre.gov/message-center>.



Career Navigation

Be Connected is here to support everyone!

Please scan the QR codes below or visit <http://connectveterans.org/careernav/> to connect with the Career Navigation team or call 866-429-8287.

Complete a short form and our team will follow up with you.



Transitioning Service
Member Inquiry



Veteran Inquiry



Arizona Guard and
Reserve Inquiry



Military Spouse
Inquiry



Schedule Meeting
with a Career
Professional



Career Navigation
YouTube Channel

The Be Connected: Career Navigation team is available to support all military-connected career seekers, no matter your current situation, goals and timelines. This includes service members who are 1-2 years way from separation and pursuing SkillBridge or career placements, students still pursuing their education, spouses ready for the next steps in their career, Veterans in later stages of their life and careers and more!

Arizona Commerce Authority - Small Business Services

Small Business Services (SBS) has a dual focus. First, to provide information on business licensing and statewide resources for every stage of business development, and second, to serve as an advocate by developing policies and programs addressing the needs of small businesses. Small Business Services works closely with small business owners, entrepreneurs, government officials, community leaders and business organizations. There is a focus on support and opportunities for Arizona's small, minority, women-owned and disadvantaged business enterprises. To learn more visit <https://bit.ly/AZCommerceSBS>

Occupational Licensing

Statutory Citation: A.R.S. §32-4302

Arizona provides occupational licensing reciprocity in the discipline applied for and at the same practice level as determined by the regulating entity, to a person who establishes residence in this state or without an examination to a person who is married to an active duty member of the armed forces of the United States and who is accompanying the member to an official permanent change of station to a military installation located in this state if specific statutory criteria are met. To learn more visit <https://www.azleg.gov/ars/32/04302.htm>.

Occupational Licensing, Certification, Registration, Transfer of Education, Training and Experience

Statutory Citation: A.R.S. §32-4303

Members and former members of the U.S. Armed Forces, National Guard or any other reserve components may apply military education, training or experience to meet the requirements for a professional license, certificate or registration if, by the determination of the regulating entity, the member or former member's military education, training or experience completely or partially meets those requirements. For a full list of licensing entities see addendum on page 29.

The Arizona Registrar of Contractors

The Arizona Registrar of Contractors trains all licensing staff members on information outlining special provisions for service members and Veterans in regards to applying for and maintaining an Arizona Contractors License. To reach one of their Veteran representatives, visit <https://bit.ly/AZROCVets> or call them at **877-692-9762** or email Veteran.Rep@roc.az.gov.

U.S. Department of Labor

The U.S. Department of Labor provides Veterans' employment and training services including apprenticeships for Veterans and employment resources for military spouses. To learn about all of the services offered to Veterans at the Department of Labor visit <https://www.dol.gov/agencies/vets>

The Arizona Department of Insurance and Financial Institutions

The Arizona Department of Insurance partnered with the U.S. Department of Veterans Affairs and ADVS to provide GI Bill coverage for pre-licensing insurance exam fees. For more information on having your GI Bill cover testing visit

<https://bit.ly/GIBillTestFees> or call **888-442-4551**.

Veteran Toolkit Program

Transitioning into a new job can be a financial challenge. ADVS has partnered with ARIZONA@WORK and the Arizona Housing Coalition to provide Veterans with the Veteran Toolkit, which funds expenses associated with beginning employment.

Eligibility

To be eligible for the Toolkit program the Veteran must have a discharge under honorable conditions, live in Arizona, have a job offer and must be in need of tangible items to start employment.



Eligible items include work clothing, tools, protective equipment, transportation, and essential

electronic devices. ADVS will review all other requests on a case-by-case basis. We will not accept applications submitted after five days of the Veteran starting a job.

Visit any ARIZONA @WORK office to apply!

Did you know? ARIZONA@WORK staff are available throughout the state to assist you with no-cost workforce services. ARIZONA@WORK supports Veterans by providing support programs that increase opportunities to obtain employment and job training in Arizona. Eligible Veterans are entitled to receive priority services in job referrals and training, as well as other employment services.

This includes the Hilton Honors Military Rewards program, a partnership between Hilton Hotels and the Arizona Department of Economic Security to provide free hotel stays to Veterans, spouses and transitioning service members for employment-related travel.

To locate the ARIZONA@WORK office nearest you call **602-542-2460** or visit www.arizonaatwork.com/locations.

Other ADVS Benefits

Arizona Veterans' Donation Fund (VDF)

Statutory Citation: A.R.S. §41-608

The Arizona Veterans' Donation Fund, established in 1999 by the Arizona legislature, helps to fund programs that benefit Veterans and their families throughout Arizona. The VDF awards over \$1 million each year in small and large grants to organizations serving Arizona's Veterans. In addition,



funds from the VDF are also used for maintaining the Enduring Freedom Memorial, supporting the Marine Corps Scholarship Foundation and more. To learn more about the Veterans' Donation Fund, including how to donate, visit <https://bit.ly/AZVETFund> or call **602-255-3373**.

AZ Vet 2 Vet!

Are you looking to interact with other Veterans? Introducing "AZ Vet 2 Vet!" By signing up, you will be paired with another Veteran via email, telephone or regular mail. You can even select which communication method you'd prefer. To sign up visit <http://bit.ly/AZVet2Vet> or call **602-255-3373**.

Native American Settlement Fund (NASF)

The NASF was established in 2016 to refund all state income taxes withheld from active duty military pay of Native Americans living on their reservation from 1977 to 2005. Native American Veterans and spouses of deceased Native American Veterans, may submit claims for a refund. To learn more call **602-255-3373** or visit <http://bit.ly/ADVSNASF>.

Gold Star Military Medal

Statutory Citation: A.R.S. §41-608.05

The Arizona Gold Star Military Medal honors Arizona's members of the U.S. Armed Forces killed in action since Arizona became a State on February 14, 1912.

Eligibility

Members of the U.S. Armed Forces who served in time of conflict and meet the criteria may be awarded the Arizona Gold Star Military Medal. Only one medal will be issued to the next-of-kin per qualifying individual.

Criteria

The Arizona Gold Star Military Medal may be awarded on behalf of the people of this state to the family of a service member who was killed in action since February 14, 1912, while:

- Engaged in an action against an enemy of the United States
- Engaged in military operations involving conflict with an opposing foreign force
- Serving with friendly foreign forces engaged in an armed conflict against an opposing armed force in which the United States is not a belligerent party
- Serving in a combat zone as designated by a presidential order

To apply for the Gold Star Military Medal visit <http://bit.ly/advsgsmm>.





**Arizona Department
of Veterans' Services**

Minority Veterans Program

**The ADVS
Minority Veterans
Program eliminates
barriers to accessing
services for minority
Veterans, while
promoting inclusion
and equality.**

According to the U.S. Department of Veterans Affairs, just over 40% of minority Veterans are using their VA benefits. Minority Veterans are a widely underrepresented community comprised of numerous demographics.

This program aims to ensure every Veteran in Arizona has the knowledge of and access to all benefits and resources available.

Program Goals:

- Promote the use of Federal and State Benefits
- Support and initiate educational and sensitized activities for ADVS staff and the public
- Perform minority-specific outreach
- Advocate on behalf of minority Veterans

To stay up to date with everything happening in the minority Veteran community make sure to sign up our email list at:

<http://bit.ly/AZMinorityVets>

For more information contact: azminorityvets@azdvs.gov

Other State Benefits

Military Retirement Tax Exemption

Statutory Citation: A.R.S. §43-1022

As permanent law, Arizona provides a full individual income tax exemption for benefits, annuities, and pensions received by military retirees, beginning in then-year 2021. To learn more visit <https://www.azleg.gov/ars/43/01022.htm>.

The Arizona Department of Transportation

The Arizona Department of Transportation has many benefits available to Veterans including vehicle license tax exemptions, special license plates, CDL skills test waivers and more. For information on the different benefits available at your local MVD visit <https://bit.ly/ADOTVeterans> or call **602-255-0072**.

Arizona State Parks and Trails

Arizona State Parks and Trails offers day-use discounts to Veterans, including active duty, disabled military, retired military, and 100% disabled Veterans. There are varying levels of discount. To learn more visit <https://bit.ly/StateParksDiscounts> or call **877-697-2757**.

Arizona Department of Gaming

Through the Arizona Department of Gaming, Veterans experiencing problem gambling can request self-exclusion from casinos, casino ATMs, and internet gambling. To learn more visit <https://bit.ly/ADG-SelfExclusion> or call **602-542-8998**.

Arizona Department of Game and Fish

Through the Arizona Department of Game and Fish eligible Veterans can receive their hunting and fishing licenses free of charge. To learn more visit <https://bit.ly/AZGameandFish> or call **602-942-3000**.

Be Connected

Be Connected is a statewide effort to strengthen access to support and resources for the service members, Veterans, and their families who call Arizona home. For help finding resources in any category, you can contact Be Connected by phone at **866-429-8387** or you can check out the online resource network at <https://beconnectedaz.org>.

ADDENDUM I. VA Health Care Facilities

VA Hospitals

Northern Arizona VA Health Care System

500 N. Highway 89
Prescott, AZ 86313
928-445-4860 or 928-445-4860

Carl T. Hayden Veterans' Administration Medical Center

650 E. Indian School Road
Phoenix, AZ 85012
602-277-5551

Tucson VA Medical Center

3601 S. 6th Avenue
Tucson, AZ 85723
520-792-1450 or 520-792-1450

VA Clinics & Community-Based Outpatient Clinics (CBOC)

Anthem CBOC

41810 North Venture Drive, Bldg. B
Anthem, AZ 85086
623-249-2300 or 800-949-1005 x 2300

Chinle Comprehensive Care Facility

(Indian Health Services)
Hwy 191 and Hospital Drive
Chinle, AZ 86503
928-674-7675

Casa Grande CBOC

1876 E. Sabin Drive, Bldg. A, Ste. 15
Casa Grande, AZ 85122
520-836-2536

Casa Grande Rural Health Care Coordination Center

1179 E. Cottonwood Lane, Ste. 1
Casa Grande, AZ 85122
520-629-4801 or 520-629-4801

Cottonwood CBOC

501 S. Willard Street
Cottonwood, AZ 86326
928-649-1523

Flagstaff CBOC

1300 W. University Avenue, Ste. 200
Flagstaff, AZ 86001
928-226-1056 or 800-949-1005 x 5650

Globe-Miami VA Health Care Clinic

5860 S. Hospital Drive, Ste. 111
Globe, AZ 85501
928-425-0027

Green Valley CBOC

380 W. Vista Hermosa Drive, Ste. 140
Green Valley, AZ 85614
520-399-2291

Holbrook VA Clinic

33 W. Vista Drive
Holbrook, AZ 86025
928-524-1050

Kayenta VA Clinic

394.3 Highway 160
Kayenta, AZ 86033
928-445-4860 x3392 or 800-949-1005 x 3392

Kingman CBOC

2668 Hualapai Mountain Road
Kingman, AZ 86401
928-718-7300

Lake Havasu City CBOC

2035 Mesquite Avenue, Ste. D
Lake Havasu City, AZ 86403
928-505-7100 or 800-949-1005 x 7100

Midtown VA Clinic

5040 N. 15th Avenue
Phoenix, AZ 85015
602-234-7080

Northeast VA Health Care Clinic

11390 E. Via Linda Road, Ste. 105
Scottsdale, AZ 85259
480-579-2200

Northwest VA Health Care Clinic

13985 W. Grand Avenue, Ste. 101
Surprise, AZ 85374
623-251-2884

Page VA Clinic

801 N Navajo Drive, Ste. B
Page, AZ 86040
928-645-4966

Polacca VA Clinic

Highway 264 Mile Post 388
Polacca, AZ 86042
928-283-4465

Payson VA Health Care Clinic

903 E. Highway 260
Payson, AZ 85541
928-468-2100 or 928-468-2100

Safford Clinic

355 N. 8th Avenue
Safford, AZ 85546
928-428-8010

Show Low VA Health Care Clinic

5171 Cub Lake Road, Ste. C380
Show Low, AZ 85901
928-532-1069

Sierra Vista Rural Health Care Coordination Center

157 North Coronado Drive, Ste. B
Sierra Vista, AZ 85635
520-629-4802

Sierra Vista Clinic

101 N. Coronado Drive, Ste. A
Sierra Vista, AZ 85635
520-459-1529

Southeast VA Health Care Clinic

3285 S. Val Vista Drive
Gilbert, AZ 85297
480-397-2800

Southwest VA Health Care Clinic

9250 W. Thomas Road, Ste. 400
Phoenix, AZ 85037
623-772-4000

Thunderbird VA Health Care Clinic

9424 N. 25th Avenue
Phoenix, AZ 85021
602-633-6900

Tuba City VA Clinic

167 N. Main Street
Tuba City, AZ 86045
928-283-4465

VA Northwest Tucson Clinic

2945 W. Ina Road
Tucson, AZ 85741
520-219-2418

VA Southeast Tucson Clinic

7395 S. Houghton Road, Ste. 129
Tucson, AZ 85747
520-664-1831

Yuma Clinic

3111 S. 4th Avenue
Yuma, AZ 85364
928-317-9973

ADDENDUM II. Vet Centers

Dr. Cameron McKinley
Department of Veterans Affairs
Veterans Center

3180 Stillwater Drive, Ste. A
Prescott, AZ 86305
928-778-3469

Chinle Outstation

Navajo Route 7, Old BIA Complex-B59
Chinle, AZ 86503
Mailing Address:
P.O. Box 1934
Chinle, AZ 86503
844-286-7270

Hopi Outstation

1 Main Street
Hotevilla, AZ 86030
928-734-5166

Lake Havasu Vet Center

1720 Mesquite, Ste. 101
Lake Havasu, AZ 86403
928-505-0394

Mesa Vet Center

1303 South Longmore, Ste. 5
Mesa, AZ 85202
480-610-6727

Phoenix Vet Center

4020 N. 20th Street, Ste. 110
Phoenix, AZ 85016
602-640-2981

Prescott Vet Center

3180 Stillwater Drive, Ste. A
Prescott, AZ 86305
928-778-3469

Tucson Vet Center

2525 E. Broadway Boulevard, Ste. 100
Tucson, AZ 85716
520-882-0333

West Valley Vet Center

14050 N. 83rd Avenue, Ste. 170
Peoria, AZ 85381
623-398-8854

Yuma Vet Center

1450 E. 16th Street, Ste. 103
Yuma, AZ 85365
928-271-8700

ADDENDUM III. County Assessors

Apache County Assessor's Office

75 W. Cleveland Street
St Johns, AZ 85936
928-337-7624

<https://www.apachecountyaz.gov/Assessor>

Cochise County Assessor's Office

450 S. Haskell Avenue
Willcox, AZ 85643
520-432-8650

<https://www.cochise.az.gov/178/Assessor>

Coconino County Assessor's Office

110 E. Cherry Avenue
Flagstaff, AZ 86001
928-679-7962

<https://www.coconino.az.gov/119/Assessor>

Gila County Assessor's Office Globe Location

1400 E. Ash Street
Globe, AZ 85501
928-402-8714

<https://www.gilacountyaz.gov/government/assessor/>

Gila County Assessor's Office Payson Location

201 W. Frontier Street
Payson, AZ 85541
928-472-7973

<https://www.gilacountyaz.gov/government/assessor/>

Graham County Assessor's Office

921 W Thatcher Blvd.
Safford, AZ 85546
928-428-2828

<https://www.graham.az.gov/163/Assessor>

Greenlee County Assessor's Office

253 5th Street
Clifton, AZ 85533
928-865-5302

<https://www.co.greenlee.az.us/elected-officials>

La Paz County Assessor's Office

1112 S. Joshua Avenue, Ste. 204
Parker, AZ 85344
928-669-6165

<http://co.la-paz.az.us/150/Assessor>

Maricopa County Assessor's Office

301 W. Jefferson Street
Phoenix, AZ 85003
602-506-3406

<https://preview.mccassessor.maricopa.gov/>

Mohave County Assessor's Office

700 W. Beale Street
Kingman, AZ 86402
928-753-0703

<https://www.mohavecounty.us/>

Navajo County Assessor's Office

100 AZ-77
Holbrook, AZ 86025
928-524-4172

<https://www.navajocountyaz.gov/Departments/Assessor>

Pima County Assessor's Office

240 N. Stone Avenue
Tucson, AZ 85701
520-724-8630

<https://www.asr.pima.gov/>

Pinal County Assessor's Office

31 N. Pinal Street, Ste. E
Florence, AZ 85132
520-866-6361

<https://www.pinalcountyaz.gov/Assessor/>

Santa Cruz County Assessor's Office

701 Ocean Street, Rm. 130
Santa Cruz, CA, 95060
831-454-2074

<https://www.co.santa-cruz.ca.us/Departments/AssessorsOffice.aspx>

Yavapai County Assessor's Office

1015 Fair Street
Prescott, AZ 86305
928-771-3220

<https://www.yavapai.us/assessor>

Yuma County Assessor's Office

192 S. Maiden Lane, 3rd Floor
Yuma, AZ 85364
928-373-6040

<https://www.yumacountyaz.gov/government/assessor>

ADDENDUM IV. Arizona

Occupational Licensing Boards

Board of Technical Registration

602-364-4930

<https://btr.az.gov/>

Board of Barbers

602-542-4498

<https://barberboard.az.gov/>

Board of Cosmetology

480-784-4539

<https://boc.az.gov/>

Board of Accountancy

602-364-0804

<https://www.azaccountancy.gov/>

Board of Podiatry Examiners

602-542-3095

<https://podiatry.az.gov/>

Board of Chiropractic Examiners

602-864-5088

<https://chiroboard.az.gov/>

Board of Dental Examiners

602-242-1492

<https://dentalboard.az.gov/>

Board of Funeral Directors and Embalmers

602-542-3095

<https://funeralboard.az.gov/>

Naturopathic Physicians Medical Board

602-542-8242

<https://nd.az.gov/>

Board of Nursing

602-771-7800

<https://www.azbn.gov/>

Board of Dispensing Opticians

602-542-8158

<https://do.az.gov/>

Board of Optometry

602-542-8155

<https://optometry.az.gov/>

Board of Osteopathic Examiners in Medicine and Surgery

480-657-7703

<https://www.azdo.gov/>

Board of Pharmacy

602-771-2727

<http://pharmacy.az.gov/>

Board of Physical Therapy

602-274-0236

<https://ptboard.az.gov/>

Board of Psychologist Examiners

602-542-8162

https://psychboard.az.gov

Veterinary Medical Examining Board

602-364-1738

<https://vetboard.az.gov/>

Department of Public Safety Licensing Unit

602-223-2000

<https://www.azdps.gov/services/public/licensing>

Arizona Regulatory Board of Physician Assistants

480-551-2700

<https://azpa.gov/>

**Department of Health
Public Health Licensing**

602-542-1025

<https://azdhs.gov/licensing/index.php>

**Board for Private
Postsecondary Education**

602-542-5716

<https://ppse.az.gov/>

**Board of Behavioral Health
Examiners**

602-542-1882

<https://azbbhe.us/>

Board of Athletic Training

602-589-6337

<https://at.az.gov/>

**Board of Occupational
Therapy Examiners**

602 589-8352

<https://ot.az.gov/>

**Board of Respiratory Care
Examiners**

602-542-5995

<https://respiratoryboard.az.gov/>

Board of Massage Therapy

602-542-8604

<https://massagetherapy.az.gov/>

Acupuncture Board of Examiners

602-364-0145

<https://acupunctureboard.az.gov/>

**Board of Homeopathic and
Integrated Medicine Examiners**

602-542-8154

<https://homeopath.az.gov/>

Arizona Medical Board

480-551-2700

<https://www.azmd.gov/>

PAGE KINGMAN YUMA

FLAG



IX

TUC

NO MATTER WHERE
YOU ARE, YOU CAN
beconnected

DE

SHO

to information, support and
resources!

ON

HOL

CALL TODAY

TT

LAK

1-866-429-8387

TY

SAP

OR VISIT www.beconnectedaz.org

SA

MARANA

TA

SEDONA

WINDOW ROCK



3839 N. 3rd St.
Phoenix, AZ 85012
Tel 602.255.3373 | Fax 602.255.1038
Email: benefits@azdvs.gov | Website: www.azdvs.gov